



WebPass Username Reset Request

If you have already applied for WebPass access and need to modify your account, please use this form. Fax the completed form to 866-237-2361.

Place a check next to the changes you need made to your existing account:

Change User Name

Add providers to an account under one User Name

Other, please explain: _____

REQUIRED FIELDS FOR ALL RESET REQUESTS

Group Name		
Group NPI		
Individual Provider Name		
Individual NPI		
Tax ID:	Taxonomy Code:	
Phone	Fax	
Practice Location		
City	ST	Zip

Change User Name

Current E-Mail Address/User Name
Desired E-Mail Address/User Name

Providers to Add to an Existing Account (must be under the same Tax-ID)

Provider Name	Provider NPI number

<https://webpass.ndbh.com>
Kansas City Customer Service: 800-528-5763
Kansas Customer Service: 800-952-5906
Florida Customer Service: 866-287-9569
Arkansas Customer Service: 877-801-1159